

	
<b>Joint Standards Committee</b>	<b>22 January 2020</b>
<b>Report of the Interim Monitoring Officer</b>	

## Monitoring Report on Complaints Received

### Summary

1. This report is to update the Committee on the position regarding ongoing complaints.

### Background

2. The table attached at Annex A provides information about ongoing complaints and in particular the stage each one has now reached.
3. Members will see that there a number of long running complaints all of which have been submitted by the same complainant. Complaint Ref 720 is now linked to Complaint Ref 725 and the Monitoring Officer is seeking to determine if these can be dealt with together. In addition the complainant in relation to Complaint Ref 720 & 725 has also submitted 4 complaints in relation to 10 subject members on 13/8/19 Ref 726 – 729, 4 complaints in relation to 4 subject members on 30/9/19 Ref 733 -736 and a complaint on 7/11/19 in relation to a Parish Councillor Ref 738. In total the complainant has submitted 11 complaints.
4. An Assessment Sub-Committee was convened on 18 December 2019 to consider all these complaints together. The outcome of their deliberations is set out in Annex A.
5. There have been 3 new complaints submitted in relation to one subject member. These are on hold as the conduct is also subject to investigation by another party. Once this investigation is

completed and the outcome known the Monitoring Officer will give further consideration to the appropriate way to deal with these complaints.

**Recommendations:**

6. Members are recommended to:

Note the report.

**Reason:** To ensure that the Committee is aware of the current levels of activity and to is able to provide oversight of the complaints procedure.

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**Annexes**

Annex A – table of complaints